Curriculum Vitae

JEAN MARIE KRUZICH
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EDUCATION

Ph.D. 1982   University of Washington, School of Social Welfare, Seattle, WA. With honors
MPA 1976   University of Minnesota, Hubert Humphrey Institute of Public Affairs,
                    Minneapolis, MN.
MSW 1975   University of Minnesota, School of Social Work, Minneapolis, MN.
BA   1973   St. Cloud State University, St. Cloud, MN.

RESEARCH AND TEACHING AWARDS

Slavin-Patti Award for Scholarly Excellence, sole authored article, "*Ownership, Chain
        Affiliation, and Administrator Decision-Making Autonomy in Long-Term Care Facilities*"
        chosen as the outstanding article in Volume 29 of Administration in Social Work.
        Presented at National Network for Social Work Managers Institute, February 20, 2006,
        Chicago, IL.

Students' Choice Teaching Award, University of Washington, School of Social Work, 1997.

Special Merit Award in recognition of outstanding work presented at the 92nd Annual American
        Psychological Association Convention, Division of Community Psychology, Toronto,
        1984.

ACADEMIC EXPERIENCE

9/91 - present	University of Washington, School of Social Work
	Associate Professor
	• Teach graduate courses in supervision, strategic management and change leadership, collaborative community based program evaluation, organizational change and doctoral teaching seminar.
9/81 - 9/91	University of Wisconsin-Milwaukee, School of Social Welfare
	Assistant Professor, 1986-1991
	Associate Professor, 1982-1986
	Instructor, 1981-1982
	• Taught graduate and undergraduate courses in research methods, health and mental health policy, community organizing, working with groups, administration, and planning.

FUNDED RESEARCH

Co-Principal Investigator, National Institute on Disability and Rehabilitation Research (NIDRR), U. S. Department of Education. *"Community Integration of Transition Age Youth"*, part of larger Rehabilitation, Research and Training Center grant, Portland State University, 2004-2009, funded September, 2004, subtotal for project: $259,000 (Pauline Jivanjee, Co-PI).

Co-Principal Investigator, National Institute on Disability and Rehabilitation Research (NIDRR), U. S. Department of Education. *"Guidance for Program Design: Addressing the Mental Health Needs of Young Children and Their Families in Early Childhood Settings"*, part of larger Rehabilitation, Research and Training Center grant, Portland State University, 1999-2004, subtotal for project: $500,000 over five years (Barbara Friesen and Steffen Saifer, Co-PIs).

Co-Investigator, UW Provost's Office, Human Services. *"Outcomes Management Research"*, Initiative, Tools for Transformation, developed in conjunction with E. Uehara & P. Pecora, submitted 1/99, funded 3/99, $71,000.

Principal Investigator, U. S. Children's Bureau, California Social Work Education Center and UC-Berkeley. *"A Two-Part Project: Assessing Supervisors' Needs for Training and An Exploratory Study of Child Fatalities"*, 8/96 - 7/98, $9,500.

Co-Principal Investigator, National Institute on Disability and Rehabilitation Research (NIDRR), U. S. Department of Education, and Center for Mental Health Services. *"A Study of Family Participation in Residential Treatment Programs"*, Portland State University, 9/94 - 9/97, $116,000 (Barbara Friesen, Co-PI).

Co-Principal Investigator, Graduate School Research Fund, University of Washington. *"Dimensions of Diversity: A Research Project to Strengthen Work Relations in Human Service Organizations"*, 7/94 - 6/95, $6,000 (Lorraine Gutierrez, Co-PI).

Principal Investigator, National Institute on Aging Research Grant, *"Environmental Influences on Nursing Home Residents"*, AG06103-02, 3/1/86 to 3/30/89, $340,000 direct funds, University of Wisconsin-Milwaukee.

PEER REVIEWED ARTICLES

Kruzich, J. M., Mienko, J. A., & Courtney, M. E. (in press). Individual and work group influences on turnover intention among public child welfare workers: The effects of work group psychological safety. *Children and Youth Services Review*.

Carlisle, S.K. & Kruzich, J. M. (2013). Increasing student evaluation capacity through a collaborative community-based program evaluation teaching model. *Journal of the Scholarship of Teaching and Learning*. 13, (4), 85 – 102.

Kemp, S. P., Marcenko, M. O., Lyons, S. J., & Kruzich, J. M. (in press). Strength-based practice and parental engagement in child welfare services: An empirical examination. *Children and Youth Services Review*.

Jivanjee, P. & J. M. Kruzich (2011). Supports and services for transition-age youth with mental health needs and their families: Youth and family voices, *Best Practices in Mental Health: An International Journal, 7* (1), 115-133.

Jivanjee, P., Kruzich, J. M., & Gordon, L. J. (2009). The age of uncertainty: Parent perspectives on the transitions of young people with mental health difficulties to adulthood. *Journal of Child and Family Studies, 18*(4), *435-446.*

Jivanjee, P., Kruzich, J., & Gordon, L. (2008). Community integration of transition-age youth: views of young adults with mental health disorders. *Journal of Behavioral Health Services and Research, 35*(4), 402-418.

Haley-Lock, A & Kruzich, J. M. (2008). Serving workers in the human services: The roles of organizational ownership, chain affiliation and professional leadership in front-line job benefits, *Nonprofit & Voluntary Sector Quarterly, 37*(3), 443-467.

Jivanjee, P., Kruzich, J. M., Friesen, B. J., & Robinson, A. (2007). Family perceptions of participation in educational planning for children receiving mental health services. *School Social Work Jou*rnal, 32 (1), 75-92.

Robinson, A., Kruzich, J.M., Friesen, B.F., Jivanjee, P., & Pullman, M. (2005). Preserving family bonds: Examining parent perspectives in the light of practice standards for out-of-home treatment. *American Journal of Orthopsychiatry* 75, (4) 632-643.

Kruzich, J. M. (2005). Ownership, chain affiliation and administrator decision-making autonomy in long-term care facilities. *Administration in Social Work, 29, (1*), 5-24.

Austin, M. J., & Kruzich, J. M. (2004). Assessing recent textbooks and casebooks in human service administration: Implications and future directions. *Administration in Social Work, 28(1*), 115-137.

Kruzich, J. M., Jivanjee, P., Robinson, A. D., & Friesen , B. J. (2003). Family caregivers' perceptions' of barriers to and supports of participation in their children's out-of- home treatment. *Psychiatric Services, 54*, (11) 1513-1518*.*

Kruzich, J. M., Friesen, B., Williams-Murphy, T., & Longley, M. (2002). Voices of African American families: Perspectives on residential treatment. *Social Work*, *47* (4), 461-470.

Gutierrez, L., Kruzich, J., Jones, T., & Coronado, N. (2000). Identifying goals and outcome measures for diversity training: A multidimensional framework for decision-makers. *Administration in Social Work*, 24 (3), 53-70.

Porter, E. J., & Kruzich, J. M. (1999). Rationale for individualizing interventions to promote adjustment to the nursing home. *Journal of Clinical Geropsychology, 5* (2), 79-90.

Kruzich, J. M. (1995). Empowering organizational contexts: Patterns and predictors of perceived decision-making influence among staff in nursing homes. *The Gerontologist, 35* (2), 207-216.

Kruzich, J. M., & Powell, W. E. (1995). Decision-making influence: An empirical study of social workers in nursing homes. *Health and Social Work, 20* (3), 215-222.

Van Soest, D. & Kruzich, J. M. (1994). The influence of learning styles on student and field instructors' perceptions of field placement success. *Journal of Teaching in Social Work, 9* (1/2), 49-69.

Kruzich, J. M., Clinton, J. F., & Kelber, S. T. (1992). Personal and environmental influences on nursing home satisfaction. *The Gerontologist, 32* (3), 342-350.

Bitzan, J. E., & Kruzich, J. M. (1990). Interpersonal relationships of nursing home residents. *The Gerontologist, 30* (3), 385-390.

Weil, M. & Kruzich, J.(Eds). (1990). Introduction to Special Issue: Empowerment Issues in Administrative and Community Practice. *Administration in Social Work.* 14 (2), 1-12.

Kruzich, J. M., Friesen, B., & Van Soest, D. (1986). Assessment of student and faculty learning styles: Research and application. *Journal of Social Work Education, 22* (3), 22-30.

Lynch, M., & Kruzich, J. M. (1986). Needs assessment of the chronically mentally ill: Practitioner and client perspectives. *Administration in Mental Health, 13* (4), 237-248.

Kruzich, J. M. (1986). The chronically mentally ill in nursing homes: Policy and practice issues. *Health and Social Work, 11* (1), 5-14.

Kruzich, J. M., & Berg, W. (1985). Predictors of self-sufficiency for the mentally ill in long term care. *Community Mental Health Journal, 21* (3), 198-207.

Kruzich, J. M., & Kruzich, S. J. (1985). Milieu factors influencing patients' integration into community residential facilities. *Hospital and Community Psychiatry, 36* (4), 378-382.

Kruzich, J. M. (1985). Community integration of the mentally ill in residential facilities. *American Journal of Community Psychology, 13,* 553-563.

Kruzich, J. M., Levy, R., Olson, D., & Ellis, J. (1984). Assessing health education needs in a prison setting. *Journal of Prison and Jail Health, 4* (2), 107-116.

Kruzich, J. M., & Friesen, B. (1984). Blending administrative and community organization practice: The case of community residential facilities for the mentally ill. *Administration in Social Work, 8* (4), 55-66.

BOOK CHAPTERS

Kruzichj, J. & Jivanjee, P. (2010). Using evidence from youth to guide improvements in the mental health system. In Maria Roberts-DeGennaro & S. J. Fogel (Eds*). Using evidence to inform practice for community and organizational change.* (pp. 157-176) Chicago, Ill: Lyceum Press.

Kruzich, J. & Timms, N. (2010). Chapter 6: Facilitating Groups and Teams. In P.J. Pecora, D. Cherin, E. Bruce, & T. Arguello. (Eds.). *Strategic supervision: A brief guide for managing social service organizations.* (pp.105-137). Newbury Park: Sage Press.

Kruzich, J., & Friesen, B., (2006). Focus groups: Research context and process. In L. Alexander & P. Solomon (Eds.) *The research process in the human services - Behind the scenes* (pp.314-325) Belmont, CA: Thomson Brooks/Cole.

Kruzich, J., Friesen, B., Williams-Murphy, T., & Longley, M. (2006). Voices of African American families: Perspectives on residential treatment. In L. Alexander & P. Solomon (Eds.)*. The research process in the human services -Behind the scenes* (pp. 302-313). Belmont, CA: Thomson Brooks/Cole.

Kruzich, J. (2000). Correlates of nursing home satisfaction. In J. C. Mansfield, F. Ejaz, & P. Werner (Eds.), *Satisfaction surveys in long-term care* (pp. 112-140). New York: Springer.

Kruzich, J., & Mansfield, J. C. (2000). Assessment of satisfaction: Summary of published scales. In J. C. Mansfield, F. Ejaz, and D. Werner (Eds.), *Satisfaction surveys in long-term care (pp. 257-272).* New York: Springer.

Kruzich, J. M. & Austin, M. J. (1995). Leading and managing community organizations in the 90's. In J. Erlich, J. Rothman, J. Tropman (Eds.), *Tactics and techniques of community organization* (3rd ed., pp. 217-231). Itasca, IL: F. E. Peacock.

Kruzich, J. M. (1988). Helping families with income problems. In C. Chilman, E. Nunnally, & F. Cox (Eds.), *Families with problems of work and financial resources* (pp. 125-136). Beverly Hills: Sage.

Kruzich, J. M., & Austin, M. (1984). Supervision and management in community organization agencies. In F. Cox, J. Erlich, J. Rothman, & J. Tropman (Eds.), *Tactics and techniques of community organization* (2nd ed., pp. 55-65). Itasca, IL: F. E. Peacock.

Austin, M., Cox, G., Gottlieb, N., Hawkins, D., Kruzich, J., & Rauch, R. (1982). *Evaluating your agency programs* (primary author for chapters 1, 2, and 3). Beverly Hills: Sage Publications.

Kruzich, J. M. (1982). Services for the mentally ill offender. In M. J. Austin & W. Hershey (Eds.), *Handbook on mental health administration* (pp. 436-456). San Francisco: Jossey-Bass.

Kruzich, J. M. (1979). Developing administrative competence. In F. Clark & M. Arkava (Eds.), *The pursuit of competence in social work* (pp. 227-233). San Francisco: Jossey-Bass.

BOOK REVIEWS

Kruzich, J. M. (2010). [Review of the book by R. Patti, (Ed.), *The handbook of human services management*]. *Administration in Social Work.*

Kruzich, J. M. (2000). [Review of the book by H. Dubowitz (Eds), *Neglected children: Research, practice, and policy]. Trauma, Violence & Abuse: A Review Journal, 1* (1), 103-104.

Kruzich, J. M. (1997). [Review of the book by M. Fatout & S. Rose (Eds.), *Task groups in the social services]. Families in Society, 78*, 658-659.

Kruzich, J. M. (1991). [Review of the book by S. L. Golomb & A. Kocsis, *The halfway house: On the road to independence]. Health and Social Work, 16 (1)*, 76.

Kruzich, J. M. (1986). [Review of the book by N. Arahamson, J. Quam, & M. Wasow (Eds.), *The elderly and chronic mental illness]. Social Casework, 69* (1), 59-60.

Kruzich, J. M. (1987). [Review of the video programs *I never thought it would be so hard to get well and Reflections of a mental health consumer*]. *Health and Social Work*, *1* (1), 75-76.

ADDITIONAL PUBLICATIONS

Johnson, T., & Kruzich, J. (2009). Youth 'N Action: For youth, by youth! *Focal Point: Research, Policy, and Practice in Children's Mental Health: Youth Empowerment and Participation in Mental Health Care, 23(2).*

Johnson, T., & Kruzich, J. (2008). *Youth 'N Action: Youth Guided Program Evaluation: Evaluating youth involvement in the state of Washington.*

Kruzich, J., Gordon, L., Jivanjee, P. & VanKirk, L.(2006). Community Integration of Transition-Age Youth: Voices of Youth and Young Adults. In *19th Annual Research Conference proceedings A System of Care for children's mental health: Expanding the research base* (pp.237-241). University of South Florida, The Louis de la Parte Florida Mental Health Institute, Research and Training Center for Children's Mental Health.

Robinson, A., Jivanjee, P., Friesen, B., & Kruzich, J. M. (2004). Barriers and supports to family participation: What residential treatment providers need to know. In C. Newman, C. Liberton, K. Kutash, & R. M. Friedman (Eds.), *In16th annual research conference proceedings: A System of Care for children's mental health: Expanding the research base* (pp. 105-109). Tampa, FL: University of South Florida, The Louis de la Parte Florida Mental Health Institute, Research and Training Center for Children's Mental Health.

Jivanjee, P., Friesen, B. J., Kruzich, J. M., Robinson, A., & Pullmann, M. (2002). Family Participation in system of care: Frequently asked questions (and some answers). *Portland, OR: Portland State University, Research and Training Center on Family Support and Children's Mental Health.* Published originally in CWTAC Updates: Series on Family and Professional Partnerships, Issue#2, Volume 5(1), January/February 2002. (Available online at http://www.cimh.org)

Friesen, B., Kruzich, J.M., Robinson, A., Jivanjee, P., Pullmann, M. & Bowles, C. (2001). Straining the ties that bind: Limits on parent-child contact in out-of-home care. *Focal Point: A National Bulletin on Family Support and Children's Mental Health, 15(1), 20-22.*

SELECTED PRESENTATIONS 2000-2012

The Role of Organizational and Work Group Characteristics on Child Welfare Workers' Turnover Intentions. Society for Social Work and Research (SSWR) 16th Annual Conference, Washington, DC, January12, 2012 (with Joe Mienko and Mark Courtney).

Organizational, Supervisory and Team Factors That Reduce Intention to Leave Among Public Child Welfare Workers. Child Welfare Evaluation Summit, Washington, DC, August August 30, 2011 (with Joe Mienko and Mark Courtney).

Youth Driven Program Evaluation Results: Telling It Like It Is. Building on Family Strengths. Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR., June 23, 2009 (with Tamara Johnson and Chris Clark).

What Makes a Difference for Transition Age Youth with Mental Health Needs? A Comparison of European American and African American Perspectives on Community Integration. Washington State Adolescent Health Conference Partnership for Healthy Youth Conference, SeaTac, WA August 29, 2007 (with Tamara Johnson, Rion Tisino, Chris Clark)

Community Integration of Young Adults with Mental Health Difficulties: Family Perspectives and Comparison of African American and European American Youth Perspectives. Building on Family Strengths Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR., June 1, 2007 (with Pauline Jivanjee, Jan Lacey and Tamara Johnson).

School and Work: Challenges and Opportunities for Transition-Age Youth with Mental Health Difficulties. Building on Family Strengths Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR., June 1, 2007 (with Tamara Johnson).

Community Integration of Transition-Age Youth: Voices of Youth and Young Adults. 19th Annual Research Conference of the Research and Training Center for Children's Mental Health, February 23,2006, Tampa, Florida (with Lyn Gordon & Lacey Vankirk).

Voices of Youth and Families on Living a Successful Life in the Community. 10th Annual Building on Family Strengths Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR., June 2, 2005 (with S. Thornley & J. Lacey).

Family Participation in Residential Treatment: Views of Parents and Staff. 17th Annual Conference of the Federation of Families for Children's Mental Health, , November 18, 2005, Washington, DC (with Jan Lacey & Lacey Vankirk).

Voices of Youth and Families on Living a Successful Life in the Community. 10th Annual Building on Family Strengths Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR. June 2, 2005 (with Stephanie Thornley & Jan Lacey).

Family Perceptions of Educational Planning for Children Receiving Mental Health Services. 10th Annual Building on Family Strengths Conference of the Research & Training Center on Family Support and Children's Mental Health, Portland, OR., June 26, 2003 (with Adjoa Robinson & Pauline Jivanjee).

Research and advocacy for policy change: The case of parent-child contact in out- of-home placement. Presented at the Policy Conference for Social Work, Charleston, SC, June 16, 2002 (with B. Friesen).

Parent-child contact in out-of-home placement: Implications for practice and policy. Annual meeting of the Society for Social Work Research, San Diego, CA, January 17, 2002 (presented by co-author B. Friesen).

Family Participation in In and Out-of-Home Care: Preliminary Findings. Building on Family Strengths: A National Conference on Research and Programs in Support of Children and Their Families, Portland, OR, April 6, 2000 (with Barbara Freisen, Myrth Ogilvie, Lyn Gordon, Pauline Jivanjee, and Michael Pullman).